

ENIT Tracking

END-TO-END DOCUMENT TRACEABILITY

ENIT Tracking tracks your documents' journey from start to finish. Follow your documents through every system; be aware of every error.

Why use ENIT Tracking?

- End-to-end traceability of business-critical documents
- Secure verification that document flows completed successfully
- Know what and where things went wrong (error tracking per channel and document)
- Plug in to any system, for status or preview
- Clear overview of volumes, channels, and processing status
- Faster troubleshooting and incident handling
- Reporting and statistics for compliance, cost allocation, and decision-making

How document tracking works – fast and transparent

ENIT Tracking tracks the complete document journey from the source system, across CCM solutions and related processing platforms, and through print, email, and digital delivery channels to the final recipient.

Processing details and metadata are captured and tracked throughout the document lifecycle. All information is presented in a clear, web-based graphical interface with a structured tree view, making it easy to follow documents step by step, verify successful delivery, and identify delays or missing processing steps.

Follow the document journey

- Quickly locate documents using powerful, metadata-driven search across job, file, document, date intervals, and source system
- Granular filtering provides fast access to individual documents and large document volumes, supporting efficient troubleshooting and operational insight



Integration and architecture

- Designed for easy integration with minimal impact on existing applications
- Supports both containerized environments (e.g., Kubernetes) and traditional server environments
- Compatible with modern web browsers and relational databases
- Role-based access control
- Open API for integration with ENIT solutions and third-party systems

