

Real-time visibility over every document.

ENIT Tracking gives your organization real-time visibility over every document — **from generation to final delivery, across all channels**. A structured dashboard lets you follow each document step by step, verify delivery, and act before issues reach the customer.

— THE BUSINESS VALUE

- 01 **Proactive issue management** — Spot production anomalies before they reach the customer. The real-time status dashboard shows exactly where every document is in the flow — at any point in time.
- 02 **Faster troubleshooting** — Customer service resolves delivery queries in seconds, not 20 minutes of log-digging. Less time lost, better customer experience.
- 03 **Full control over multi-channel distribution** — One interface covers all distribution channels — print, digital, and beyond — regardless of how complex your channel mix is.
- 04 **Works with your existing ERP** — Works alongside SAP, Infor M3, and other ERP systems without replacing them. Traceability is added as a layer on top of your existing infrastructure.
- 05 **Trail and documentation** — Full delivery history per document — channel, timestamp, status. Ready for follow-up, customer disputes, and compliance requirements.

— WHO BENEFITS MOST?

Built for organizations that handle high volumes of documents and distribute across multiple channels — financial institutions and banks, energy and telecom companies, public sector organizations, and manufacturing companies.

— BUILT BY ENIT

CCM specialists with +10 years of Nordic implementations — across OpenText, Quadiant, and SMART Communications environments.

Unlike vendor-native tools, ENIT products works across platforms and ERPs from day one, because our customers rarely run just one system.